DDS focus groups: prep for next week

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Documents

1. Focus groups guidance (main document)

 \rightarrow Everyone on team should read this!

2. Guidance for focus group moderator → Only 1 (maybe 2) people on team will do this role

3. Checklists: Keep track of what your team needs to prepare, do on the day

PLUS 2 recommended readings on Learn

Focus group basics

- Small group discussion around specific questions, moderated by a researcher (DDS team member)
- Get a range of viewpoints/feedback more quickly than through interviewing multiple individuals
- About *qualitative data*, rather than *quantitative data*. This means that they are a way to ask exploratory "how" questions--NOT about numbers, causation, predictions.

 \rightarrow We will be scheduling 1-hour slots: this is short!

Focus group goals

- The focus group is about exploration rather than definitive answers
- Your group could...
 - Follow up on questions/interesting things identified in Fast Hack
 - Seek feedback on early-stage ideas
 - Explore something *different* than Fast Hack

First step: Group should discuss and agree what they want to FIND OUT or EXPLORE during focus group.

Discussion questions

- Discussion questions should **follow from** your goals, help you to meet them.
- 1 hr slot = 40 min for discussion= MAX 4 questions
- Remember: Looking for description, experiences, how, why questions—not numbers!
- Ask yourself: would people feel comfortable discussing this in a group of strangers?

→ After creating questions, **check backwards**. Will those questions actually help meet your goal?

Recruitment

Need to do AFTER setting goals, questions!

Which people would *best* help you explore your problem area, questions?

Be strategic. Try to recruit 4-5 "best" people, avoid those who cannot really help with your questions.

Participants: consider similar/different, informed/naïve

Participant prize draw!!!

£££££

Division of labour

There's lots to do—Divide it up! Make sure one person doesn't get stuck with all the big stuff!

- Drafting questions—surprisingly hard! Don't leave to one person, don't do last minute
- Preparing other info and paperwork
- Three main roles during the focus group
 - Moderator (runs the discussion): most important role!
 - Camera/audio person & timekeeper
 - Note taker(s)
- ...Plus the recruitment and all the practical stuff

Practicalities

- Recruitment + pre-session reminders
- Space and time to hold focus group: we are still working out details
- Equipment: Borrowing information on "Digging deeper" page and checklist doc (or use own)
 - Uni equipment limited. Try to set a timeslot and arrange equipment ASAP

→ Look at checklist NOW to see what other things you need to do, organise, print...

FOR THIS FRIDAY

There will be an opportunity for team support, feedback. Try to have done the following:

- Group has agreed goal(s) for focus group and has something written down about them
- Discussion question ideas
 - Ideally, a first draft of some questions
 - Bring anything you have! Something better than nothing
- Identified target participants: Who could help meet your goals?
- Started talking about roles, recruitment, space, equipment (even if not finalised)